



Navajo Nation

March 2022

Progressive Online Training Schedule



**Staff Development
and Training**

Vera A. Hyatt, Instructor
P.O. Box 900
Window Rock, AZ 86515
928-871-6692
verahyatt@navajo-nsn.gov

03/08/22
**Servicing
Internal
Customer**

03/10/22
**Servicing
In-Coming
Customers**

03/22/22
**Practical
Phone
Manners**

03/24/22
**Work
Ethics**

\$125.00 plus 6% Navajo Nation Tax per person per session

Note: Fees are non-refundable and substitution in your absence is acceptable.
Registration deadline for each session is five days before the scheduled date.

To attend, email your Registration to Mrs. Vera A. Hyatt

About the Instructor

Mrs. Vera A. Hyatt

BA in English/Communications
Langevin Training & Development Diploma
Langevin Certified Master Trainer
Langevin Certified Professional Trainer
Langevin Certified Professional Facilitator
UC Davis Certified ICM Trainer



Mrs. Hyatt has worked in the training field for over 27 years; she is fluent in the Navajo and English languages. She also has ample experience in the Human Services profession. Contact her for answers to your training questions.